



Longsight Transport Project
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17th January 2006

Pete Johnston
Community Development Officer
GMPTE
9, Portland Steet
MANCHESTER M60 1HX

Dear Mr Johnston,

I am writing to request some information regarding the 53 bus service. Given that changes are going to be made to the route from 29th January, with the intention of improving the service, we are trying to establish what baseline data there is against which any improvement could be assessed.

- 1) Have passenger surveys been carried out on this route? If so, could you please tell us when and on which parts of the route.
- 2) From these or other sources of information, would you be able to tell us:
 - a. what the percentage split of the various journey end points and start points is - i.e. where most of the passengers get on and off;
 - b. if usage has declined or increased over the last three years;
 - c. what level of reliability the has service achieved;
 - d. what the level of passenger satisfaction on this service is.
- 3) Is GMPTE and/or First planning any monitoring to assess the effectiveness of the forthcoming improvements to the service?

Thank you in advance for your assistance with this. In keeping with our policy of community involvement, this letter will be placed on our Internet Site, www.allnet.org.uk/transport, so that people in Longsight can see what issues are being raised in their area and learn how they could, for example, make a request under the Freedom of Information Act. Could you please let me know whether it would be okay to put your reply on the Internet Site as well. Of course, I understand that not all the information will be suitable for this treatment, so please let me know if this is the case.

Yours Faithfully,

Graeme Sherriff
on behalf of the Longsight Transport Project